

Special Community Update from Mr. Hlasko

1-6-15

Well, the snow and chill of a “normal” Ohio winter seems to have arrived! With our recent weather related delays we have heard from many that there are still issues with the Ohio Alert system. Our provider recently performed an upgrade to the service, at no cost to us, in an attempt to fix our previous issues of non-delivery or delayed delivery. To our knowledge this worked well on Monday but experienced issues today with much more traffic across the state. Messages, most specifically related to Verizon customers, were either delayed or not delivered. We apologize for any miscommunication or inconvenience this issue may have caused. Our provider is (as we speak, in fact) sending out test message(s) to help arrive at a solution. With more weather coming this week they are working as quickly as possible to ensure our messages are delivered. In the meantime, please don't forget that we also post delays and cancellations on various media outlets and also send out an email to the listserv.

One final note related to delays, there is a scheduled two-hour delay for staff professional development on Thursday, January 8th. Looking at the weather, this may coincide with a weather related two-hour delay for many area schools. So, while you may not see us listed on the delays for that day, we will be delayed one way or another so please plan accordingly.