

Special Community Update from Superintendent Hlasko

10-28-14

Re: Text Alerts

To all community members who are currently signed up for Ohio Alerts:

As you are aware, all area schools who utilize the Ohio Alerts system to communicate weather delays (among other things) to their community experienced a significant issue this past Thursday when 100,000+ text messages were delayed because cell phone providers saw them as mass texts/spam due to the volume. On behalf of NOACSC and Cory-Rawson Schools we apologize for any inconvenience and issues that this situation has caused. This has not been an issue in the past both because the volume was lower and because providers appear to have changed their policy on limits. Our local technology cooperative, NOACSC, based in Lima has provided this service to its member schools for several years at no cost and it has worked well in all but a very few occasions. Unfortunately, due to the expansion of the services to member schools and the changing provider policies it is apparent that the service will either be modified or, more likely, replaced with a more robust solution in conjunction with the providers' policies. NOACSC has estimated a 3 week time period for implantation of another solution. In the interim, Cory-Rawson will continue to send out Ohio Alerts as a service to our community. The system will still function, but will do so slowly as cell providers trickle out the messages. Please know that until a solution is implemented, the text alerts should not be relied upon as a sole source of information. We recommend that community members check local TV, radio, or associated websites such as The Courier, for school delays and cancellations. Additionally, we will update the school webpage and send out listserve emails with any weather issues or status changes for events.

As more information becomes available from NOACSC we will pass that along to our community.

Have a wonderful day and enjoy the warm weather!